

Householder Benefits

Benefits of using an NICEIC-registered Contractor

NICEIC has been assessing the technical competence of electricians for over 50 years. Our aim is to protect everyone who uses electricity from unsafe electrical installations anywhere. To achieve this, we maintain a register of qualified, competent electricians.

We look at a representative sample of the contractor's work, their premises, documentation, equipment, and the competence of their key supervisory staff. Once contractors become registered with NICEIC, they are re-assessed on a regular basis to ensure high standards.

Enrolment with NICEIC is voluntary, but electrical contractors who are conscientious about the service they offer would consider it a priority to enrol. Over 25,000 contractors are registered by NICEIC, covering the whole of the UK, including Northern Ireland. This means that you're sure to have a choice of competent contractors operating in your area.

The main benefits of using a contractor registered by NICEIC include:

Safety and Competence

Compliance with Building Regulations

Insurance Backed Warranty

Guarantee of Standards Scheme

Independent Complaints Procedure

Safety and competence

Electricians registered by NICEIC are assessed on a regular basis to ensure that they are competent and capable of meeting the relevant technical and safety standards, codes of practice and rules of the Schemes they are registered to.

Compliance with building regulations

Contractors registered to NICEIC Building Regulations Schemes are authorised to self-certify their work without hindrance from Local Authority Building Control. This saves you both time and money when undertaking work that requires notification under the Building Regulations.

Insurance Backed Warranty

The NICEIC Insurance Backed Warranty covers work done by contractors registered to the NICEIC Domestic Installer Scheme that is notifiable to Building Control. The purpose of the Warranty is to protect consumers should any work be found not to comply with the Building Regulations under circumstances where the contractor is no longer in business to undertake the necessary remedial work. So remember to ask the contractor for a Part P certificate on completion of work. The certificate will have the IBW details on it.

The financial limit placed on the remedial work is £25,000 for any one installation per period of insurance and the warranty is valid for a period of six years from the date of completion of the original work.

Guarantee of Standards Scheme

NICEIC expects its registered contractors to provide a quality service to their customers and, therefore, endeavour to resolve all complaints about the technical standard of their electrical work. If a customer and an Approved Contractor are unable to resolve an alleged deficiency in the technical standard of electrical work, the customer can make a formal complaint to NICEIC. NICEIC will help facilitate the negotiations between the contractor and the complainant.

As described below, the NICEIC Complaints Procedure requires the an NICEIC-registered contractor to resolve the technical deficiency without additional cost to the consumer. However, if the contractor does not undertake the required remedial work, NICEIC's Guarantee of Standards Scheme ensures it will be done by another NICEIC-registered contractor, at no cost to the customer.

Independent Complaints Procedure

NICEIC operates an independent complaints procedure. If the electrical work of a registered contractor is found to be below the accepted technical standard, NICEIC requires the contractor to correct the work, at no additional cost to the customer. NICEIC is concerned solely with the safety and technical standard of the electrical work carried out by Approved Contractors, and the standard of certification and periodic inspection reports which Approved Contractors are responsible for producing.